



uecomm internet

superior internet services for today's business

A fast, secure internet service is essential to modern business. More than 98 per cent of companies¹ use the internet in some way, ranging from a simple website to more business-critical applications like network connectivity and "Software as a Service".

superior internet services for today's business

Uecomm Internet offers superior connectivity and simpler implementation. Purpose-built for business, the extreme speed and reliability of Uecomm Internet enhances network efficiency.

Integrating Uecomm Internet with your existing network is easy. Because Uecomm uses the same Ethernet and IP protocols as our customers, networks can be seamlessly extended

with minimal impact on IT staff. This can significantly streamline operations and reduce the cost of support, training and equipment.

enhanced business performance through better internet connectivity

The proven performance of Uecomm Internet is ideal for customers whose performance, and even shareholder value, is closely tied to online connectivity.

Because Uecomm has multiple internet Points of Presence (POPs) connected directly to a Tier 1 provider, our customers can be confident of a reliable and extremely low latency service (see diagram).

Uecomm technicians monitor up-stream links to minimise network congestion. Uecomm's core Ethernet network also delivers inherent reliability and security.

Highlights of Uecomm Internet:

- Permanent, reliable internet connection with static IP addresses
- Supported by Uecomm's Ethernet VPN service
- Choose the bandwidth you want from a range of access services
- Bandwidth scalable as your business grows
- Detailed reporting capability to manage growth.

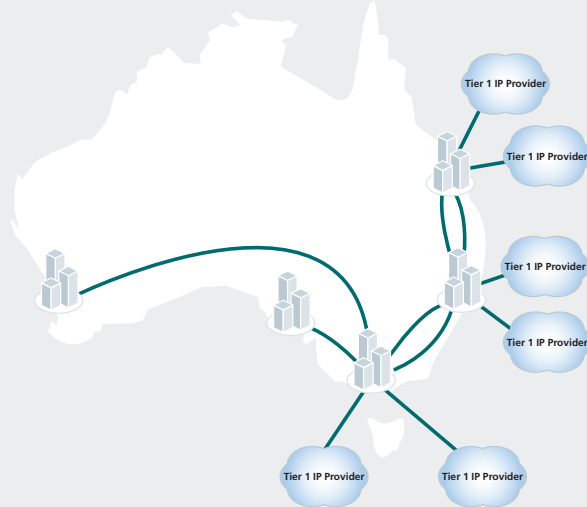
customer support from network specialists

At Uecomm, we understand the importance of expert, personal back-up and service. That is why our internet service is supported by Uecomm's Network Operations Centre (NOC). Available to customers 24/7, the Uecomm NOC provides a single point of contact for the efficient identification and resolution of network or connectivity problems. Unlike many call centres, our NOC is staffed by expert technicians whose focus is to resolve your problem so you can get back to business.

connectivity for one or multiple sites

Uecomm Internet is ideal for customers who require data internet connectivity from one or many sites. Our Ethernet VPN customers enjoy a permanent internet connection with a static IP address. Connectivity is delivered by an internet VLAN configured over an Ethernet access service ensuring a fast and reliable service. It can be configured as an additional VLAN on an existing access service, or as a stand-alone service.

uecomm national IP network



flexible pricing options

With Uecomm Internet, you only pay for the level of service you need. We offer a wide range of bandwidth and port speeds to suit various business requirements. You can also choose from a range of services to enhance your network's performance, security and visibility.

Both usage based and flat rate pricing options are available.

reporting

Reporting and analysis is an important part of managing your internet service. With Uecomm, customers have 24/7 access to detailed real-time traffic statistics. The reports can display sent and received traffic summarised monthly by day or IP address, in addition to daily reports by IP address. This information enables customers to:

- Download and analyse usage trends
- Manage access bandwidth and plan upgrades

- Implement routing policies
- Assist in network planning and budgeting.

internet support services

Uecomm internet customers can choose from a range of supporting services, including:

- Public IP addresses
- Domain name hosting
- Mail backup and mail relay
- Network time protocol
- Border gateway protocol
- Looking glass
- Online usage reports.

acceptable usage policy

Uecomm Internet services are provided subject to the Uecomm Acceptable Usage Policy (AUP). The AUP is designed to ensure that internet service can be provided lawfully and without disruption to any Uecomm customers. Uecomm rigorously enforce the AUP to ensure a trouble-free internet service.

contact us

For more information on Uecomm Internet, contact your Business Account Manager, call Uecomm on 1800 832 666 or visit our website at www.uecomm.com.au